



POLICY FOR THE QUALITY AND FOOD SAFETY OF PRODUCTS

The globalization of markets and the growing diffusion of mass media are progressively stimulating consumer sensitivity towards the issue of food safety and sustainability.

In addition, the regulations issued at community level regarding food safety of packaging have further strengthened the feeling towards a growing awareness of these problems on the part of all market players: competent authorities, large-scale retail trade, distributors and producers of packaging for food.

The management of **Avantpack d.o.o.**, in agreement with all members and department managers, has adopted a policy for food quality and safety with the aim of guaranteeing the quality, safety and legality of its products.

This aim is pursued through constant compliance with current regulations on food hygiene and through the implementation of a quality and food safety management system created in compliance with the **BRC Packaging Materials and IFS Pack Secure standards**.

The management is therefore committed to achieving the following objectives:

- Create products that are safe for the health of consumers.
- Deliver products to customers that meet legal requirements.
- Ensure compliance with the quality requirements declared and/or agreed with customers.

These objectives will be achieved by operating in the following ways:

- Ensuring the best effectiveness of the quality and hygiene system.
- By systematically applying the HACCP methodology and in general suitable analysis and risk assessment methodology aimed at preventing any contamination of the product.
- By carrying out studies and assessments that allow us to prevent any form of commercial fraud relating to raw materials and products produced.
- Ensuring maximum correctness and transparency in the information communicated to customers on the labels and technical data sheets accompanying the products.
- Including employees in the goals that have been set and providing them with the relevant information needed in order to achieve the desired outcomes.
- Training operators on the best quality and manufacturing practices in order to guarantee updated skills, awareness and availability of the technical and procedural knowledge necessary to always ensure maximum efficiency of the system.
- Maintaining the highest level of hygiene and cleanliness conditions on the manufacturing site and nearby areas.
- Identifying specialised external resources to supplement internal knowledge with sector-specific expertise.

To achieve the objectives set out above, action plans are defined and constant monitoring is carried out on the results achieved through the use of specifically identified indicators.



Objective	Indicator
Ensure product safety	No. of customer complaints Quantity of disputed goods No. of product recall/withdrawn actions No. of lots recalled/withdrawn Results of traceability tests Results of analyses on finished products Number of accidents/year No. of product legality issues
Guarantee the hygiene of the working environments	Results of internal audits Results of checks on PRP Results of third-party checks Results of checks by competent authorities Results of pest monitoring (presences detected) Results of microbiological analyses on internal surfaces
Ensure adequate staff training and involvement	Training activities carried out for staff Effectiveness of the training activity Events of failure to comply with hygiene procedures
Supplier control	Results of supplier qualification activities Audit results at suppliers Non-compliance on supplies
Product quality	Internal non-conformities Product analysis outcome
Improve site security	Interventions on systems and structures Results of PRP checks
Continuous improvement	Outcome of the improvement plans adopted

Date01/23/2020The Management of Avantpack d.o.o.